

# Hosting and Technical Platform

## Hosting

The Netpresenter Content Hub is currently hosted on the Google Cloud platform. The platform is managed and monitored by Claranet. The default region is Frankfurt (europe-west3). Hosting in other regions can be discussed with your account manager.

Google Cloud meets rigorous privacy and compliance standards that test data safety, privacy, and security. Google Cloud is certified as ISO/IEC 27001 and SOC2 compliant.

Claranet is Google Cloud Premier Partner and is recognized as one of the global leaders in providing consultancy and support for Google Cloud. Claranet is certified as ISO/IEC 27001 compliant.

Customers all have a unique tenant name and DNS alias, one for the frontend (for content editors) and one for the backend API (for the CMS and client applications):

- {{name}}.my.netpresenter.com
- {{name}}.my-api.netpresenter.com

Starting October 1, 2023, the 4 domains below will be phased out and only the 2 above will remain:

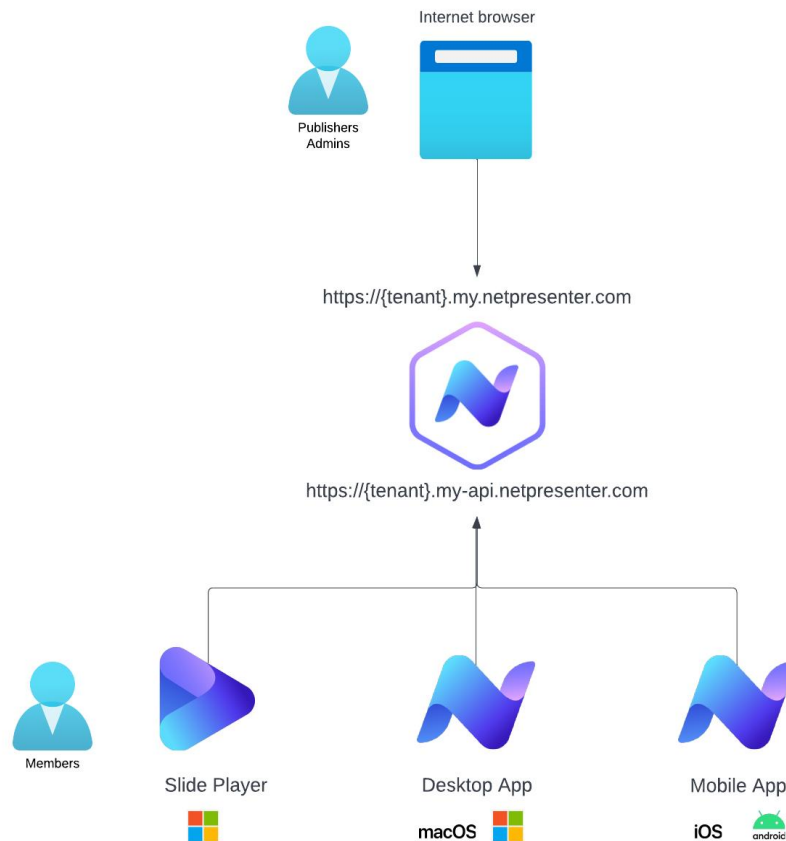
- {{name}}.np-next.com
- {{name}}.np-next-api.com
- {{name}}.claranet.np-next.com
- {{name}}.claranet.np-next-api.com

Please use these domains for your whitelisting. It is not possible to use IP addresses for whitelisting since they can change at any time.

## Technical Platform

Content editors and application administrators will connect to the Netpresenter Content Hub using their internet browser. Their connection is secured via SSL. Any HTTP connection attempt is redirected to HTTPS.

The same applies to all Netpresenter client applications. The Slide Player, Desktop App and Mobile App will all connect via HTTPS to the Content Hub.



## Content Hub

This is the web application that content editors and application admins will interact with. They will generate content consumed by the client applications and members within the organization. This front-end application is the only application that communicates with the private back-end API.

## Slide Player

This application can be installed on Microsoft Windows devices and can be used as an interactive screen saver or digital signage Player. This app communicates with the public API via https (port 443).

## Desktop App

This desktop app for both Microsoft Windows and Mac OS can be installed on company or personal devices to receive and interact with content disclosed from the Content Hub. This app communicates with the public API via https (port 443).

## Mobile App

This mobile app, available for both iOS and Android, can be installed on company or personal devices to receive and interact with content that is disclosed from the Content Hub. These mobile apps will communicate with the public API via https (port 443).

## System requirements

### Slide Player

- Windows 10/11 (32- or 64-bit)
- Processor: 1.5 GHz or faster with 2 or more cores
- RAM: 2 GB or greater
- Network: network connectivity is necessary to get content updates
- Storage: sufficient disk space for local cache of content (typically 100 MB to several GB depending on the content being used)
- Graphics: a graphics card with support for hardware H.264 decoding (for HD/4K movies)

### Desktop App

- Windows 10/11 (32-or 64-bit) or MacOS 10.11 or later
- Processor: 1.5 GHz or faster with 2 or more cores
- RAM: 2 GB or greater
- Network: network connectivity is necessary to get content updates
- Storage: sufficient disk space for local cache of content (typically 100 MB to several GB depending on the content being used)

### Mobile App

- iOS 16.2 or later
- Android 6.0 or later