



Our Microsoft Azure powered Dedicated Cloud Services saves you time and money



Dedicated Cloud Services

Enjoy a flexible, efficient and secure dedicated environment to use your Netpresenter Software Suite

Use the power of the Netpresenter software suite without worrying about underlying infrastructure costs or maintenance. Enjoy a flexible, efficient and safe environment to use our software. By relying on Microsoft Azure powered Dedicated Cloud Services to take care of all IT hosting and infrastructure, you'll have more time to devote to aspects of your business that directly affect your bottom line.

How our Dedicated Cloud Services benefits your organization

- ✓ **Cost Saving** - You'll have easy access to the Netpresenter Message Server, saving you time and money in application management.
- ✓ **Automatic Software Updates** - Updates are performed by the Netpresenter IT team. So, you'll never have to worry about installing the latest features.
- ✓ **Security** - Enjoy Microsoft's Azure security features like Single Sign-On (SSO), a customized password policy, Two-Factor Authentication, API Security & Authentication. All information is encrypted using TLS 1.2 and PFS. We perform daily backups and with our Dedicated Cloud services 99% uptime is guaranteed.
- ✓ **Sustainability** - Real sustainability requires solutions that address wastefulness at every level of a business. Hosting on the Dedicated Cloud is more environmentally-friendly, and results in less of a carbon footprint and a planet friendly brand identity.

Service specifications

- > Registration - Users can be added to the Netpresenter CMS by an administrator, who can connect their user accounts to their Azure AD accounts for Single Sign-On. Users can access the Netpresenter App using a general app code, their email address or their Azure AD / Office 365 account.
- > Back-ups - We perform daily back-ups on all relevant systems and store these back-ups up to 1 month.
- > Uptime - We guarantee a 99% uptime for our Dedicated Cloud services. Response time for non availability - Next working day.
- > Service Windows - Daytime and on weekdays CET+1 8:30 AM - 5:00 PM except Dutch National holidays.
- > The Netpresenter cloud platform is hosted in Microsoft Azure which complies with ISO27001 and SSAE-16 standards to ensure your data security.
- > All system communication over public networks is encrypted using HTTPS with Transport Layer Security (TLS 1.2) and Perfect Forward Secrecy (PFS). We disabled SSLv3 on all systems to prevent security breaches. Communication with the Netpresenter app is additionally encrypted using AES-256.
- > Intrusion Detection and Prevention - Done by our hosting provider Microsoft Azure to ensure maximal security.
- > DDoS Mitigation - Distributed denial of service (DDoS) is mitigated by our hosting provider Microsoft Azure.
- > Single Sign-On (SSO) - For authentication in the Netpresenter CMS and Netpresenter App, you can use our SSO integration with Azure AD / Office 365. You can use a customized password policy when using SSO.
- > API Security & Authentication - Our API available to customers is secured by HTTPS and an API token that leverages HTTP Basic authentication.
- > Two-factor authentication - Two-factor authentication is available.

Facilities

Our Microsoft Azure is hosted in Western Europe (The Netherlands). For the dedicated cloud environment, we can also host your servers in a region of your choice (e.g. United States).

Microsoft Azure is compliant with ISO 27001 as well as SSAE-16 certification.

System requirements

Installed Netpresenter Players/Apps.

* Netpresenter will evaluate the fair use of bandwidth at the end of the license year. This evaluation could result in a price adjustment. This will be discussed with the customer.

Netpresenter software overview

Player

Update employees instantly. Display your news constantly on PC monitors (Corporate Screensaver), TV screens (Digital Signage) and mobile devices (News & Alert App)

Message Server

Cross media content management software. Create, schedule and manage messages and publish them directly on PC, TV and mobile

Alert Server

Alert everybody directly with a striking emergency alert message and alarm sound on every PC, TV and mobile device

Media Server

Automatically integrate dynamic (real-time) content such as intranet newsfeeds (XML/RSS), social media posts, Excel, Database and API