



Shared Cloud Services

Our Google Cloud powered Shared Cloud Services saves you time and money

Enjoy a flexible, efficient, and secure shared environment to use your Netpresenter Software Suite

Use the power of the Netpresenter software suite without worrying about underlying infrastructure costs or maintenance. Enjoy a flexible, efficient, and safe environment to use our software. By relying on Google Cloud powered Shared Cloud Services to take care of all IT hosting and infrastructure, you'll have more time to devote to aspects of your business that directly affect your bottom line.

How our Shared Cloud Services benefits your organization



Cost Saving

You'll have easy access to the Netpresenter Content Hub, saving you time and money in application management.



Automatic Software Updates

Updates are performed by the Netpresenter IT team. So, you'll never have to worry about installing the latest features.



Security

Enjoy Google Cloud's secure-by-design foundation. All information is encrypted using TLS 1.2/1.3 and PFS. We perform daily backups and with our shared cloud services 99% uptime is guaranteed.



Sustainability

Real sustainability requires solutions that address wastefulness at every level of a business. Hosting on the shared cloud is more environmentally friendly, and results in less of a carbon footprint and a planet friendly brand identity.

Service specifications

- **Registration** - Users can be added to the Netpresenter Content Hub by an administrator, who can connect their member accounts to their Azure AD accounts for Single Sign-On. Users can access the Netpresenter App using the tenant's name, followed by their member credentials or their Azure AD / Microsoft 365 account.
- **Back-ups** - We perform daily back-ups on all relevant systems and store these back-ups 7 days.
- **Uptime** - We guarantee a 99% uptime for our shared cloud services. Response time for non-availability - Next working day.
- **Service Windows** - Daytime and on weekdays CET+1 8:30 AM - 5:00 PM except Dutch National holidays.
- The Netpresenter cloud platform is hosted in **Google Cloud** which complies with ISO 27001 and SSAE 18 standards to ensure your data security.
- All system communication over public networks is **encrypted** using HTTPS with Transport Layer Security (TLS 1.2/1.3) and Perfect Forward Secrecy (PFS). We disabled SSLv3 on all systems to prevent security breaches. Communication with the Employee App is additionally encrypted using AES-256.
- **Intrusion Detection and Prevention** - Done by our hosting provider Google Cloud to ensure maximal security.
- **DDoS Mitigation** - Distributed denial of service (DDoS) is mitigated by our hosting provider Google Cloud.
- **Single Sign-On (SSO)** - For authentication in the Netpresenter Content Hub and the Employee App, you can use our SSO integration with Azure AD / Microsoft 365. You can use a customized password policy when using SSO.
- **API Security & Authentication** - Our API is secured by HTTPS and JWT authentication.

Facilities

- All GCP Services are provided within the Google Location Europe-west3 (Frankfurt) by default.
- The Google Cloud is compliant with ISO 27001 as well as SSAE 18 certification.

System requirements

- Installed Netpresenter Players/ Apps.

Netpresenter software overview



Content Hub

User our AI-powered Content Hub to easily create, schedule and manage articles and publish them directly on PC, TV, and mobile devices.



Employee App

Inform and engage office and non-desk staff easily with an interactive, personalized app on their device of choice; PC, laptop, or smartphone.



Screensaver

Transform inactive computer screens into a dynamic and interactive communication channel to effectively make employees aware of key messages.



Slide Player

Display company news, important information, and other content as visually engaging slides on PC (Wallpaper, Lock Screen) and TV (Digital Signage).